



IF FOR SOME REASON YOU WOULD LIKE TO RETURN YOUR SHOES, HERE'S WHAT TO DO.

**RETURN ADDRESS**

Please post your returns along with this form to:

**ACTIVE CASUAL SHOE RETURNS, UNIT 10, 1153-1157 BURKE RD KEW VICTORIA 3101.**

Please note that we do not cover the postage costs associated with returning items back to us.

You can return your purchase up to 30 days from the purchase date and we can offer you an exchange or a refund. We recommend track-able or insured postage methods as we are not liable for lost returns.

**All returned products must be in a new and unused condition including boxes.**

**Please do not use any tape on the shoe box.**

**EXCHANGES**

If you would prefer an exchange, please complete the form below including the description of your items that are being returned. Inside the "reason for return" box below please let us know which product and size you would like as a replacement. Once we receive your goods back, we will send out the replacement pair at no extra charge to you.

**REFUNDS**

Please complete the form below including the description of your items (refer to the invoice if necessary)

NAME: \_\_\_\_\_ CONTACT PHONE NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

INVOICE NUMBER / ORDER REFERENCE: \_\_\_\_\_

WHAT WOULD YOU LIKE TO DO? PLEASE TICK: Exchange  Refund

PRODUCT NAME (BEING RETURNED)	COLOUR	SIZE

Reason for return or exchange item information:

Active Casual  
Email: [orders@activecasual.com](mailto:orders@activecasual.com)

Websites:  
[www.krotten.com.au](http://www.krotten.com.au)  
[www.propetaustralia.com.au](http://www.propetaustralia.com.au)  
[www.sloggers.com.au](http://www.sloggers.com.au)